

# Boat tours to the Japan Day fireworks display

Your questions, our answers



## 1. Where can I purchase the tickets for the boat trip?

Tickets can either be purchased online on our website, by phone or email.

## 2. How can I pay for the tickets?

When booking online you can choose from payment by Credit Card or PayPal. If you are booking by phone or email we can also offer you to issue an invoice to be paid to our bank account (within 14 days).

## 3. What is included in the price?

Apart from the cruise, a welcome drink, fresh and diverse buffet dinner as well as a prime view of the Japanese fireworks are included in the ticket price. Further, a DJ is taking care of music on board. All drinks are excluded.

## 4. What is included in the dinner?

Starter, main dish and dessert.

## 5. Where can I find the boat pier?

The pier will be located at the Rhine terraces.  
Landing stage "Düsseldorf 3" – Rheincargo

## 6. Is there a car park close to the pier?

Yes, there is a car park at the Rhine terraces (Joseph-Beuys-Ufer 33), which is liable to costs.

## 7. Which metro station is close-by?

The nearest metro station is called "Victoriaplatz/Klever Str." (about 7 minutes by foot).

## 8. At what time is the boat accessible?

The admittance to the boat starts at 18:30 and ends at 19:30. Departure is between 19:30.

## 9. Is there a free seat selection on MS River Star?

No, we will allocate the tables and book a certain table for you.

## 10. Can I make a reservation for a specific table?

When booking, you can mention your request with regard to the allocation of a specific table. We will try to follow your wish, however we cannot give you a guarantee for a specific table. A detailed plan of MS River Star can be found on our website.

## 11. Will there be music on board?

Yes, a DJ will be taking care of the music on board.

## 12. Is MS River Star suitable for the disabled?

The MS River Dream is barrier-free. There are handicapped accessible lavatories. The decks can be reached by an elevator incl. the open air deck. The sun deck is reachable going upstairs.

## Do you have any further questions?

Please contact us from Monday–Friday  
from 9:00 until 17:00!

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