

# Hotel Special

## HPLC 2021 20-24.06.2021



**HPLC 2021** 20-24 JUNE 2021  
**DÜSSELDORF** GERMANY

You can complete this form online, print and sign it and return it to us by e-mail at [business@duesseldorf-tourismus.de](mailto:business@duesseldorf-tourismus.de) or by fax on +49 211 17 202-32 21.

- Please complete and sign the adjacent form.
- With your signature you confirm that you have read and accepted conditions for hotel- and private accommodation, respectively the conditions for intermediation of other services (e.g. flights and train tickets).
- Düsseldorf Tourismus GmbH only acts as intermediary. The accommodation contract is concluded between you and the hotel.
- Changes in reservation or cancellation of hotel accommodation must be done in writing and a fee of up to 90% of the invoiced amount may be charged. A reservation is only possible with a guarantee by credit card.
- We will send you the confirmation of booking.

Name \_\_\_\_\_ First name \_\_\_\_\_  
 Company \_\_\_\_\_  
 Street \_\_\_\_\_ No. \_\_\_\_\_  
 Postal code \_\_\_\_\_ City \_\_\_\_\_  
 Country \_\_\_\_\_  
 Phone \_\_\_\_\_ Fax \_\_\_\_\_  
 E-mail \_\_\_\_\_

### Payment/guarantee

VISA  MasterCard  Amex

Credit card number \_\_\_\_\_ Card valid until \_\_\_\_\_  
 Card holder \_\_\_\_\_ Check digit \_\_\_\_\_  
 Date \_\_\_\_\_ Signature \_\_\_\_\_

### Hotel

Name of hotel \_\_\_\_\_

#### Single room

Number \_\_\_\_\_ Arrival date \_\_\_\_\_ Departure date \_\_\_\_\_

#### Double room

Number \_\_\_\_\_ Arrival date \_\_\_\_\_ Departure date \_\_\_\_\_

### Travellers

1. Name, first name \_\_\_\_\_ 2. Name, first name \_\_\_\_\_  
 3. Name, first name \_\_\_\_\_ 4. Name, first name \_\_\_\_\_

# Hotel Special HPLC 2021 20–24.06.2021

**:DÜSSELDORF**  
Tourismus

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Courtyard by Marriott Düsseldorf Hafen

Single room €199.00/night

Double room €218.00/night

Prices inclusive breakfast

The Courtyard by Marriott Düsseldorf Hafen, located in the heart of the Düsseldorf Hafen area, is popular with both business as well as leisure travelers thanks to its central location in this trendy nightlife area of Düsseldorf, Germany, only minutes from the city center and easily accessible from the airport. Whether you are planning a business meeting, your next birthday or an office party, this waterfront event location is the perfect venue for you!

After a busy day in the office or on one of the exciting city tours, relax and unwind in our trendy restaurant Julian's featuring international cuisine while enjoying the breathtaking views of the Rhine River. Well-appointed accommodations feature high speed internet access, two line telephones, modem and fax connections, satellite and video on demand as well as laptop fitting safes. Make sure to pack your work out shoes – the hotel's roof top gym overlooking the Rhine River is a memorable experience. Our staff will welcome you with a friendly "herzlich willkommen" in Düsseldorf! ("Welcome to Düsseldorf")



### Courtyard by Marriott Düsseldorf Seestern

Single room €184.00/night

Double room €203.00/night

Prices inclusive breakfast

The Courtyard by Marriott Düsseldorf Seestern is a modern conference & business hotel, centrally located in the business district of Oberkassel and just minutes away from the fairgrounds, famous Old Town and Düsseldorf airport. The central location and the capacity of the hotel's meeting space make it a perfect venue for your next conference or meeting. Customized catering service delivered by our professional and attentive staff will guarantee to make your event a success! All 221 guest rooms are equipped with contemporary furniture, high speed Internet (charges apply), new 42" flat screen TVs, coffee and tea making facilities and superior bedding. After a day of exploring the city, relax and unwind in our fitness area and sauna, followed by a delicious dinner at Julian's bar and restaurant. We are looking forward to welcoming you soon during your next visit to Düsseldorf, Germany.



# Hotel Special HPLC 2021 20–24.06.2021

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### CVJM Düsseldorf Hotel & Tagung

**20.06.2021**

Single room €56.05/night

Double room €84.55/night

**21–23.06.2021**

Single room €75.05/night

Double room €103.55/night

Prices inclusive breakfast

This 3-star hotel is only 200 m from the Düsseldorf main station and a 10-minute walk from the Königsallee shopping boulevard and the historic Altstadt (Old town). A ticket for free use of public transport, free WiFi in the rooms, and a free bottle of mineral water as a welcome, all await you here. All 38 rooms feature satellite TV, a telephone, and a bathroom with shower, WC, and hairdryer. The CVJM Düsseldorf Hotel & Tagung offers a sumptuous breakfast buffet and features a garden and several seminar rooms. Thanks to the exceptionally central location, CVJM Düsseldorf Hotel & Tagung offers short travel routes to all of Düsseldorf's main cultural attractions. From the nearby Düsseldorf main train station there are direct connections to the Düsseldorf Messe (Trade Fair), the ESPRIT arena and Düsseldorf Airport.



### Living Hotel Düsseldorf

Single room €217.00/night

Double room €245.00/night

Prices inclusive breakfast

You can look forward to modern apartments and rooms, a large fitness studio, restaurant and bar at this centrally located 4-star hotel, just a stone's throw away from St. Peter's Kirche (St. Peter's Church). All rooms and apartments offer free WiFi, flat-screen TV, laptop safe and docking station for iPods and iPhones, as well as a comfortable living and working area. 2 bottles of mineral water and beer are provided free of charge in the air-conditioned rooms every day. The serviced apartments have a fully equipped kitchenette. The breakfast buffet gives you a boost in the morning. Parking in the basement garage is available in return for payment.

The central location of Derag Livinghotel Düsseldorf, in the Unterbilk district, provides the ideal starting point for exploring the city and for business purposes. The world-famous "KÖ", the luxury shopping boulevard Königsallee, can be reached on foot. The Kirchfeldstraße tram stop is opposite the hotel and provides a direct link to Heinrich-Heine-Allee station and Düsseldorf's Altstadt (Old Town), which is also worth a visit.



# Hotel Special HPLC 2021 20–24.06.2021

**:DÜSSELDORF**  
Tourismus

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Hilton Düsseldorf

Single room €245.00/night

Double room €269.00/night

Prices inclusive breakfast

The luxury hotel is conveniently located between the city centre and airport, in the district of Golzheim. You can use the fitness centre and sauna free of charge. All of the rooms and suites are furnished in a modern and elegant style and have WiFi access. Enjoy first-rate dining in the Restaurant Max and on the summer terrace, with international cuisine, as well as in the Axis bar and lobby lounge. With 21 meeting and conference rooms, Hilton Düsseldorf is one of the largest conference hotels in Düsseldorf. A large number of parking spaces guarantees convenience on arrival.

Hilton Düsseldorf is conveniently located, both for business travellers and for tourists. Theodor-Heuss-Brücke underground station is just 250 m from the hotel, so you benefit from direct links to Düsseldorf trade fair, the MERKUR SPIEL-ARENA and to the city centre and Hauptbahnhof (central station).



### IntercityHotel Düsseldorf

Single room €134.00/night

Double room €158.00/night

Prices inclusive breakfast

In the middle of where it's all happening, just a few steps away from the main train station and a short stroll from the famous shopping boulevard Königsallee, the Intercity Hotel Düsseldorf welcomes you. Travel by bus and train in the local public transport network is free of charge during your stay. Wireless Internet access is available free of charge throughout the entire hotel. The rooms are bright and cheerfully-decorated. A well-balanced breakfast buffet is served in the sunny winter garden; in the cosy restaurant you can enjoy regional and international cuisine. The city hotel features a hotel bar and 4 air-conditioned meeting rooms.

Conveniently located close to the main train station; this hotel is an excellent base from which to explore Düsseldorf. All major transport links can be found directly just outside the door.



# Hotel Special HPLC 2021 20–24.06.2021

**:DÜSSELDORF**  
Tourismus

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

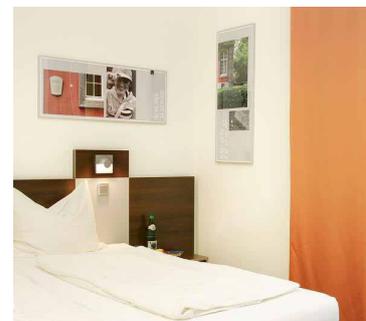
### Jugendherberge Düsseldorf

|                |                   |
|----------------|-------------------|
| Single room    | €69.00 p.p./night |
| Multi-bed room | €32.40 p.p./night |
| Double room    | €44.50 p.p./night |

Prices inclusive breakfast

The youth hostel, which is right next to the Rhine, welcomes guests of all ages, in a centrally located, modern townhouse. In terms of accommodation, it is one of the most modern youth hostels in Europe. All single, double, multiple and family rooms have their own shower, WC and modern furnishings. You can use WiFi free of charge. The youth hostel offers a breakfast buffet, common rooms, bistro, garden terrace, seminar and conference rooms and a basement garage.

Jugendherberge Düsseldorf provides accommodation at fair prices, in a central location in the district of Oberkassel. Luegplatz underground station is just 7 minutes' walk from the hostel. The Altstadt (Old Town), the Rhine embankment promenade, MedienHafen and many of Düsseldorf's sights are easily accessible on foot.



### Leonardo Hotel Düsseldorf City Center

|             |               |
|-------------|---------------|
| Single room | €149.00/night |
| Double room | €169.00/night |

Prices inclusive breakfast

Just 200 m from Düsseldorf Hauptbahnhof (central station), this 4-star hotel is an excellent base for exploring the city or attending business appointments. As a hotel guest, you have free use of the wellness area with sauna and fitness centre. Use of WiFi is free in the 134 rooms with modern furnishings. All rooms offer air-conditioning, flat-screen TV, desk, coffee & tea-making facilities and bathroom with bathtub. Leonardo Hotel Düsseldorf City Center provides a breakfast buffet, restaurant, lobby bar and parking garage.

You are just a 2 minutes' walk away from Düsseldorf Hauptbahnhof (central station). All parts of Düsseldorf, the airport and the Trade Fair Centre are easily accessible from here. Königsallee is in walking distance of the hotel. Right next to it is Düsseldorf's Altstadt (Old Town), with its many attractions: Altes Rathaus, Burgplatz, Rhine embankment promenade and many more.



# Hotel Special HPLC 2021 20–24.06.2021

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Leonardo Royal Hotel Düsseldorf Königsallee

Single room €169.00/night

Double room €189.00/night

Prices inclusive breakfast

The 4-star superior hotel, with 253 comfortable rooms, welcomes you to the centre of Düsseldorf, just a few metres from Königsallee. The city hotel offers a fitness area with sauna, "Vitruv" restaurant and "Leo" modern lounge bar. You can use the sauna and fitness area at Leonardo Royal Hotel Düsseldorf Königsallee free of charge. The modern rooms offer comforts such as free WiFi, air conditioning, 40" HD flat-screen TV, minibar and tea & coffee-making facilities. You can enjoy a rich breakfast from the breakfast buffet. The "Vitruv" restaurant serves up dishes from the regional and international cuisine.

Leonardo Royal Hotel Düsseldorf Königsallee is located in the Carlstadt district and is just 1.5 km from the Hauptbahnhof (central station). Numerous attractions are a few minutes on foot from the hotel, including the gourmet food market at Carlsplatz, the K21 art collection, the Rhine embankment promenade and MedienHafen.



### Mercure Düsseldorf City Center

Single room €219.00/night

Double room €239.00/night

Prices inclusive breakfast

The 4-star Mercure Hotel Düsseldorf City Center is just 300 m away from the Hauptbahnhof (main train station) and 700 m away from the famous Königsallee. All rooms are equipped with air conditioning, flat-screen TVs, a large desk, coffee and tea-making facilities, shower or bath, safe, soundproof windows and telephone, as well as high-speed internet and WiFi connection. A large breakfast buffet is provided each morning for your physical well-being. The restaurant serves up regional and international dishes. While away the evening in the L'Apero hotel bar or in the Quatre Saison restaurant. Regional and international food, exquisite "vintages", freshly tapped beer and delicious cocktails are served here.

The hotel's location offers an optimum starting point for exploring the city with all its attractions. Düsseldorf's Altstadt (Old Town), the Altes Rathaus (Old Town Hall) and the Rhine embankment promenade are just a few minutes' walk from the hotel. From the nearby Düsseldorf Hauptbahnhof, underground trains go directly to the Düsseldorf Trade Fair and the ESPRIT arena. The city centre and Hauptbahnhof are a few minutes' walk away; the Trade Fair and airport can be reached within 25 minutes by public transport. There is a basement garage with 52 parking spaces.



# Hotel Special HPLC 2021 20–24.06.2021

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Mercure Düsseldorf City Nord

Single room €180.00/night

Double room €199.00/night

Prices inclusive breakfast

The 4-star Mercure Hotel Düsseldorf City Nord is located in the Moersbroich district, just a few kilometers north of the city center. All 190 rooms have free WiFi. Our events area is available for meetings or private functions and is CCH-certified. The six meeting rooms accommodate up to 190 people. Arrival: The hotel is 3.7 miles (6 km) from the main train station, 5 miles (8 km) from the airport, and just a few hundred feet from the exits of the A3, A44 and A52 highways.



### Radisson Blu Media Harbour

Single room €260.00/night

Double room €280.00/night

Prices inclusive breakfast

This modern design hotel is in Düsseldorf's trendy MedienHafen neighbourhood and offers 135 rooms and free WiFi. The elegant rooms feature panoramic windows, coffee and tea maker and were designed by top designer, Matteo Thun. You can use the sauna and gym free of charge. Sophisticated vegetarian, vegan and lactose-free cuisine awaits you in the Amano Verde restaurant. A cosy lounge with fireplace and bar, as well as a walk-in wine cabinet, round off the hotel's outstanding gastronomic offering. There are 2 conference rooms and a basement garage in the Radisson Blu Media Harbour design hotel.

This first-class hotel is situated directly on the Rhine embankment. Düsseldorf's Altstadt (Old Town) and Königsallee are easily accessible. You will be just 3 km away from the Hauptbahnhof (main train station) and Düsseldorf Trade Fair is 7 km away and easily accessible by public transport. Franziusstraße tram station is just 100 m from the Radisson Blu Media Harbour design hotel.



# Hotel Special HPLC 2021 20–24.06.2021

**:DÜSSELDORF**  
Tourismus

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Radisson Blu Scandinavia Hotel

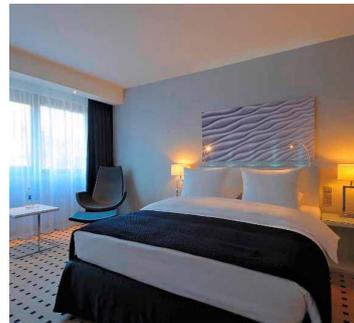
Single room €255.00/night

Double room €275.00/night

Prices inclusive breakfast

Treat yourself to some downtime in this first-class hotel near the Altstadt (Old Town) and Düsseldorf trade fair. You can relax free of charge in the wellness area with pool, sauna and fitness centre. Spend a relaxing night in one of the 314 rooms with modern design. Free WiFi, a modern interior and every possible comfort await you here. Selected dishes of the regional and international cuisine are served in the gourmet restaurant. The bar with lounge and inglenook is wonderfully relaxing. Radisson Blu Scandinavia Hotel has 15 conference rooms and car park with attendant.

Rheinpark Golzheim and the Rhine embankment are just a 2-minute walk away. Guests who are interested in art should plan in a visit to Museum Kunstpalast and Kunstakademie Düsseldorf. Golzheimer Platz underground station is just a short walk from the hotel. From here, it only takes 5 minutes to reach the city centre and the Altstadt (Old Town). There is also a direct underground link to Düsseldorf trade fair and the ESPRIT arena.



### Hotel nikko Düsseldorf

Superior Room €225.00/night

Breakfast €15 p.p./day

The modern, first-class superior hotel has 386 rooms and suites to satisfy the highest standards. Spend the night in the centre of Düsseldorf, between Königsallee and the Hauptbahnhof (central station). The wellness area has a sauna, sanarium, steam bath and fitness area. Enjoy a breathtaking panoramic view from the penthouse pool on the 11th floor. Japanese specialities are served in the Teppanyaki Restaurant Benkay. The Torii Bar & Bistro serves up drinks, international cuisine dishes and first-class sushi from a sushi master. The variety-packed breakfast buffet includes organic products and Japanese dishes, among many other choices. Hotel Nikko Düsseldorf offers 12 conference rooms and is especially popular among the Japanese and international business community.

The Altstadt (Old Town), Königsallee and Hauptbahnhof (central station) are each just 500 m from Hotel Nikko Düsseldorf. Düsseldorf trade fair and Düsseldorf Airport are just 20 minutes away by car or public transport.



# Hotel Special HPLC 2021 20–24.06.2021

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Sheraton Düsseldorf Airport Hotel

Single room €160.00/night

Double room €175.00/night

Prices inclusive breakfast

A hotel surrounded by green garden, with quiet and bright guest rooms and meeting rooms, you would probably expect little in the middle of an airport. But there is this place! Due to the perfect infrastructure the terminal, highway, public transportation and long distance traffic can be reached in a few minutes.

The Sheraton Hotel on the roof of the car park No. 3 is surrounded by 10.000 square meters garden to which all the different rooms and the 17 meeting rooms have a view. The restaurant Otto is not only known as the best restaurant at the Airport. It also offers excellent cuisine for all tastes with seasonal offerings and a great view of the north of Düsseldorf which attracts guests from different neighborhoods. In summer guests can also relax in the beer garden next to the turtle's pond. Make yourself comfortable and spend the evening at sunset.



### Van der Valk Airporthotel Düsseldorf

Single room €154.00/night

Double room €176.00/night

Prices inclusive breakfast

Just 4 km from Düsseldorf Airport and 650 meters from the ISS Dome Arena. The stylish 4-star-superior hotel offers a free Fitness and Wellness area, Wireless LAN free of charge and 330 free parking spots. The spacious rooms and suites at the Van der Valk Airporthotel Düsseldorf offer a flat screen TV, free tea/coffee facilities, a panorama window and a laptop safe. Furthermore the bathroom offers a separate bathtub and a shower.



# Hotel Special HPLC 2021 20–24.06.2021

## Special hotel offer for HPLC 2021 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

### Hotel Am Vogelsanger Weg

Single room €110.00/night

Double room €150.00/night

Prices inclusive breakfast

The 3-star hotel offers free WiFi in the rooms, free parking and a central location between Düsseldorf centre, the trade fair and the airport. All 49 rooms are equipped with modern furnishings. They also offer flat-screen LCD TV, incl. Sky-Bundesliga, and telephone. All rooms are accessible via the elevator. The bathrooms have a level-access shower, WC and hairdryer. Enjoy a delicious breakfast buffet to get your day off to a good start.

Hotel am Vogelsanger Weg is located in the Mörsenbroich district, in the north of Düsseldorf. There are good links to the motorway A52 and Derendorf S-Bahn stop. The centre and sights such as Königsallee and Hofgarten are only around a 10-minute tram ride away. The Haeselerstraße stop is only around 100 m from the hotel. You can take advantage of a free electric vehicle charging station.



### Tulip Inn Düsseldorf Arena

Single room €179.00/night

Double room €229.00/night

Prices inclusive breakfast

The 3-star superior hotel is located in the ESPRIT arena, the Düsseldorf multifunctional stadium for sporting events and concerts. The sports, event and trade fair hotel has 288 modern rooms, a restaurant, and a bar with a view of the stadium. From the Düsseldorf Messe (Trade Fair) you are just a two-minute walk away from the Tulip Inn Düsseldorf Arena hotel. The Congress Center Düsseldorf (CCD) and Rhine embankment are also within just a few minutes walking distance. Rooms with homelike cosiness offer WiFi, air conditioning, a work desk, laptop safe, and a modern bathroom offer plenty of comfort for a pleasant stay. The Tulip Inn Düsseldorf Arena features 35 meeting rooms and offers space for conferences and events for up to 900 people.

With a conveniently accessible location in Düsseldorf's Stockum district, the Tulip Inn Düsseldorf Arena has excellent traffic connections to the motorways A44/A52/A3 as well as Düsseldorf Airport. The Düsseldorf city centre can be reached within 10 minutes by public transport from the ESPRIT arena/Messe Nord underground station, which is just a few metres away.



# Terms & Condition for Guest Accommodation and the Arrangement of Accommodation Services

Dear Guests of Stadt Düsseldorf,

As a booking agent, Düsseldorf Tourismus GmbH (hereinafter "DT") arranges accommodation in hotels, with private landlords on hotel ships, and other accommodation providers (hereinafter referred to as "Hosts") in accordance with the latest booking offers. Contractual relationships are created directly between the accommodation provider and the guest. The following Terms & Conditions, in so far as they are effectively incorporated, form the content of the accommodation contract between you and the Host. You are therefore advised to read these Terms & Conditions carefully.

## 1. Conclusion of the accommodation contract, position of DT

1.1. The following shall apply for all forms of booking:

- The basis of the Host's offer and the guest's booking shall be the description of the accommodation and the supplementary details in the booking information (e.g. description of location, classification legend) where such details are available to the guest at the time of booking.
- In the case of booking by businesses, travel agencies, tour operators, associations, adult education centres, schools, school classes or other groups, the client and thus contractual partner of the Host and party liable for payment shall be the respective organisation unless it has been expressly agreed with the Host that the party making the booking is solely acting as the representative of the group members.
- Where an advance payment has been agreed with individual guests or organisations, non-payment of the agreed advance payment shall not result in the annulment of the contract.
- With the exception of DT itself, agents and booking offices are not authorised by the Host to enter into agreements, to provide information or to give assurances that alter the agreed content of the contract, that exceed the contractually agreed services provided by the Host, or which contradict the description of the accommodation or the services provided by the Host.
- Information in hotel guides or similar directories that were not published by DT or the Host shall not be binding on the Host and his service obligation save where it has been expressly agreed with the guest that such information shall form part of the service provided by the Host.
- Where the content of the booking confirmation differs from the content of the booking, this shall represent a new offer on the part of the Host. The contract shall be formed on the basis of this new offer once the guest indicates his acceptance by express statement, down payment or payment of an outstanding balance, or by availing of the accommodation.

1.2. The following shall apply with regard to bookings made orally, by telephone, in writing, by e-mail or by fax:

- In making the booking, the guest makes a binding offer to enter into an accommodation contract with the Host.
- The contract shall be concluded when the guest receives confirmation of the booking, for which no form is required, so that confirmation in oral form or by telephone shall also be binding on the guest. As a rule, the Host or DT shall also send the guest the booking confirmation in writing. However, in the event that the guest does not receive a corresponding written booking confirmation, a booking made by the guest in oral form or by telephone which is confirmed in oral form or by telephone shall suffice to create a binding contractual obligation on the guest.
- Where the Host provides a special offer at the request of the guest or the client, this shall, at variance with the aforementioned provisions, represent a binding contractual offer by the Host to the guest and/or the client. In such cases the contract shall take effect without any corresponding confirmation on the part of the Host and/or DT being required when the guest and/or the client accepts this offer within the period specified without reservation, alteration or addition by express statement, down payment, payment of an outstanding balance, or by availing of the accommodation.

1.3. The following shall apply to the conclusion of the contract for online bookings:

- The online booking procedure shall be explained to the guest on the corresponding Internet portal. The guest shall be furnished with a correction tool, the use of which shall be explained to him, for correcting his input, and to delete or reset the entire online booking form. The contractual languages available to make the online booking are specified.
- Where the contract wording is stored by the Host or in the online booking system, the guest shall be instructed on this storage and on the possibility of retrieving the contract wording at a later time.
- By clicking on the "book now, payment required" button (on the interface) the guest bindingly offers to enter into the accommodation contract with the Host. The guest will immediately receive an electronic confirmation of his booking.
- The transmission of the contract offer by clicking on "book now, payment required" button does not confer any right on the guest to the conclusion of an accommodation contract in accordance with his booking request. The Host shall decide whether or not to accept the guest's offer of a contract at his own discretion.
- The contract shall be concluded at the time that the booking confirmation from the Host and/or the DT as the former's agent shall be received by the guest.
- Where the booking confirmation is sent instantly after the guest has made the booking by clicking on the "book now, payment required" button, and is visualised on the screen (real-time booking), the accommodation contract shall be concluded with the receipt and visualisation of this booking confirmation by the guest without the necessity of any intermediate notification that his booking request has been received. In this case the client shall be offered the opportunity to save and print the booking confirmation. The binding nature of the accommodation contract shall not, however, be dependent on whether the guest avails of these saving or printing options. As a rule the Host and/or DT shall transmit to the guest a booking confirmation by e-mail, e-mail attachment, post or fax. The receipt or non-receipt of any booking confirmation sent in addition shall equally have no bearing on the binding nature of the accommodation contract.

1.4. DT's position is exclusively that of an intermediary for the accommodation service booked.

1.5. Once the accommodation contract has been concluded, the alteration of bookings or the cancellation of the accommodation contract free of charge shall only be possible in agreement with the Host. Alterations or cancellations may not be made unilaterally by the guest or the clients and shall only be effective with express confirmation on the part of the Host.

## 2. Cancellation, no-shows, and credit card booking

2.1. a) For standard bookings, the hotel booking shall on principle be held open until 6:00 p.m. local time. In the event of non-arrival by 6:00 p.m. local time, the hotel shall cancel the booking free of charge. Thereafter there shall be no right to accommodation. Where the guest is delayed so that his arrival is only possible after 6:00 p.m. local time, the hotel must be notified directly by the booking party/guest of the delayed arrival and the expected time of arrival.

b) A guaranteed booking can only be made if paid by credit card. In this case the booking will be kept open by the hotel for the entire night. In the event of cancellation or a no-show, the hotel may invoice the accommodation costs in accordance with the calculation shown at 2.3 below, and may charge it to the credit card accordingly.

2.2. In so far as a guaranteed booking is made as set out at 2.1 b) above, in the event of a cancellation or a no-show, the Host shall only be entitled to payment for the agreed accommodation price inclusive of any board. Where the Host has successfully let the accommodation to some other party and has reduced his expenses, this shall be taken into consideration with regard to any claim the Host shall make against the guest.

2.3. In accordance with the legal ruling on recognised percentage rates for the calculation of saved expenses, the guest and/or the client shall pay the following percentages to the accommodation provider, in each case based on the total price of the accommodation services (inclusive of all incidental costs), but net of any public levies such as tourist tax or visitor tax:  
For holiday apartments/accommodation without board: 90%  
For accommodation/breakfast: 80%  
For half-board: 70%  
For full-board: 60%

2.4. The guest and/or client expressly retains the right to provide to the Host that the expenses which the latter has saved are higher than the deductions mentioned above and/or that the Host has been able to offer the accommodation services to some other party. In the event that such proof is furnished, the guest and/or client shall only be required to pay a correspondingly lower amount.

2.5. It is urgently recommended that a travel cancellation insurance policy be concluded.

2.6. Cancellations may only be made as follows: Cancellations must be sent directly to DT on working days (except Saturdays) between the hours of 8:00 a.m. and 4:30 p.m., and Fridays between 8:00 a.m. and 3:00 p.m. Outside these hours, cancellations must be sent directly to the Host.

## 3. Rates, services

3.1. The rates stated in the brochure are final rates and include all incidental costs unless otherwise stated. They apply per room.

3.2. The services which the Host is required to provide are solely those specified in the booking confirmation in conjunction with the valid brochure, as well as any additional services which may have been agreed with the guest/client. It is expressly recommended that the guest/client obtain details of any additional agreements in writing.

## 4. Payment

4.1. The entire price of the stay, inclusive of all incidental costs, shall be due and payable on the day of departure unless otherwise agreed. The Host and/or DT as the former's representative may demand a down payment for the accommodation or advance payment in full where this has been agreed accordingly with the guest/client.

4.2. Where the guest or client is in arrears with the agreed down payments, the Host and/or DT as the representative of the former may, after sending a reminder and allowing a suitable period of grace, withdraw from the contract and charge the costs as specified at 3.2 above to the guest/client.

4.3. In so far as the credit card data of the guest/client are collected by DT, the sum in question shall not be debited by DT. The latter shall pass on the data to the Host. For bookings as specified at 2.3 b) above, in the event of cancellation of the accommodation contract or failure to make full payment in accordance with the Host's due demands, the latter shall be entitled to charge the outstanding amounts to the guest's/client's credit card.

## 5. Limitation of liability

5.1. The Host's liability arising under Section 536a of the Federal Civil Code (BGB) out of the accommodation contract for losses that do not result in injury to life, limb or health is

excluded where such losses were not incurred as a result of malicious intent or gross negligence on the part of the Host or one of his legal representatives or vicarious agents.

5.2. This shall not affect the Host's liability for items brought in by the guest as set out in Section 701 et seq. of the Federal Civil Code (BGB).

5.3. The Host shall not be liable for any interruption to services that were merely arranged for the guest/client during his stay and are recognisably third-party services (e.g. sport events, theatre shows, exhibitions, etc.). The same shall apply to third-party services the provision of which was arranged at the time that the accommodation was booked, provided that these were expressly identified as third-party services in the description and/or the booking confirmation.

## 6. Complaints (deficient performance of Host services)

6.1. Should complaints arise, the guest shall be obligated to notify the Host without delay and to demand a remedy. Where DT is contacted in this connection, it will also endeavour to remedy any such complaints. It is not, however, obliged to do so and even if the guest makes a complaint to DT, this shall not relieve him of the obligation to notify the Host directly of his complaint.

6.2. Where the guest culpably fails to provide such notification, any claims the guest may have against the Host shall be wholly or partly invalidated.

## 7. Statute of limitations

7.1. Contractual claims of the guest/client against the Host arising out of the accommodation contract and/or against DT arising out of the mediation contract relating to injury to life, limb or health, inclusive of contractual claims for compensation incurred through negligent breach of obligations or the malicious or negligent breach of obligations on the part of their legal representatives or vicarious agents, shall be subject to a statute of limitations of three years. This shall also apply to claims for compensation of other losses incurred through the malicious or grossly negligent breach of obligations by the Host and/or DT or the malicious or grossly negligent breach of obligations of their legal representatives or vicarious agents.

7.2. All other contractual claims shall be subject to a statute of limitations of one year. Where the last day of the period falls on a Sunday, on a local state-recognised holiday, or on a Saturday, the final day of the period shall be the following working day.

7.3. The statute of limitations as set out in the foregoing provisions shall commence at the end of the year in which the claim was incurred and the guest/client becomes cognisant of or must have without gross negligence become cognisant of circumstances indicating the culpability of the Host and/or DT.

7.4. Where negotiations on any claims asserted or on the circumstances on which the claim is based are ongoing between the guest and the Host and/or DT, the statute of limitations shall be suspended until such time as the guest or the Host and/or DT shall reject the continuation of the negotiations. The aforementioned statute of limitations of one year shall enter into effect at the earliest 3 months after the end of the suspension.

## 8. Choice of law and place of jurisdiction

8.1. The guest may only take legal action against the Host and DT in the place where they have their registered office.

8.2. The entire legal and contractual relationship between DT and guests who are not generally domiciled in or have their registered office in Germany shall be exclusively governed by German law.

8.3. With regard to legal action by the Host and/or DT against the guest, the domicile of the guest shall apply save where the legal action is directed against registered traders, a legal entity under public or private law, or individuals whose domicile or usual residence is unknown at the time that the action is brought. In such cases the place of jurisdiction shall be where the registered office of the Host and/or DT is located.

### Intermediary:

**Düsseldorf Tourismus GmbH**

Benrather Straße 9, 40213 Düsseldorf, Germany;

Düsseldorf District Court, HRB 40263;

Managing Directors: Frank Schrader, Ole Friedrich,

Hans-Jürgen Rang

T +49 211 17 202-0, F +49 211 17 202-32 30,

info@visitduesseldorf.de