

Hotel! Special

ZVO Oberflächentage 2020 17-18.09.2020

You can complete this form online, print and sign it and return it to us by e-mail at business@duesseldorf-tourismus.de or by fax on +49 211 17 202-32 21.

- Please complete and sign the adjacent form.
- With your signature you confirm that you have read and accepted conditions for hotel- and private accommodation, respectively the conditions for intermediation of other services (e.g. flights and train tickets).
- Düsseldorf Tourismus GmbH only acts as intermediary. The accommodation contract is concluded between you and the hotel.
- Changes in reservation or cancellation of hotel accommodation must be done in writing and a fee of up to 90% of the invoiced amount may be charged. A reservation is only possible with a guarantee by credit card.
- We will send you the confirmation of booking.

Name _____ First name _____
Company _____
Street _____ No. _____
Postal code _____ City _____
Country _____
Phone _____ Fax _____
E-mail _____

Payment/guarantee

VISA MasterCard Amex

Credit card number _____ Card valid until _____
Card holder _____ Check digit _____
Date _____ Signature _____

Hotel

Single room
Name of hotel _____ Number _____ Arrival date _____ Departure date _____

Double room
Number _____ Arrival date _____ Departure date _____

Travellers

1. Name, first name _____ 2. Name, first name _____
3. Name, first name _____ 4. Name, first name _____

Hotel Special ZVO Oberflächentage 2020 17-18.09.2020

Special hotel offer for ZVO Oberflächentage 2020 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

Van der Valk Airporthotel Düsseldorf

Comfort room for single use

€151.00/night

Prices inclusive breakfast

Just 4 km from Düsseldorf Airport and 650 meters from the ISS Dome Arena. The stylish 4-star-superior hotel offers a free Fitness and Wellness area, Wireless LAN free of charge and 330 free parking spots. The spacious rooms and suites at the Van der Valk Airporthotel Düsseldorf offer a flat screen TV, free tea/coffee facilities, a panorama window and a laptop safe. Furthermore the bathroom offers a separate bathtub and a shower.



Tulip Inn Düsseldorf Arena

Single room

€169.00/night

Double room

€209.00/night

Prices inclusive breakfast

The 3-star superior hotel is located in the ESPRIT arena, the Düsseldorf multifunctional stadium for sporting events and concerts. The sports, event and trade fair hotel has 288 modern rooms, a restaurant, and a bar with a view of the stadium. From the Düsseldorf Messe (Trade Fair) you are just a two-minute walk away from the Tulip Inn Düsseldorf Arena hotel. The Congress Center Düsseldorf (CCD) and Rhine embankment are also within just a few minutes walking distance. Rooms with homelike cosiness offer WiFi, air conditioning, a work desk, laptop safe, and a modern bathroom offer plenty of comfort for a pleasant stay. The Tulip Inn Düsseldorf Arena features 35 meeting rooms and offers space for conferences and events for up to 900 people.

With a conveniently accessible location in Düsseldorf's Stockum district, the Tulip Inn Düsseldorf Arena has excellent traffic connections to the motorways A44/A52/A3 as well as Düsseldorf Airport. The Düsseldorf city centre can be reached within 10 minutes by public transport from the ESPRIT arena/Messe Nord underground station, which is just a few metres away.



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Maritim Hotel Düsseldorf

Single room comfort €179.00/night

Double room comfort €213.00/night

Prices inclusive breakfast

This first-class hotel is situated right next to the terminal of Düsseldorf Airport, which is connected to it by a walkway. The imposing hotel houses 533 elegant rooms, an exclusive wellness area and 6 restaurants and bars. WiFi is available in all rooms free of charge. In the wellness area, you will find a large indoor pool, sauna and steam bath. Sports enthusiasts can train extensively in Maritim Hotel Düsseldorf's gym. The hotel offers 6000 m² of event space and is the largest conference hotel in North Rhine-Westphalia with 33 conference rooms. The basement garage offers 450 parking spaces.

Düsseldorf Airport is a short distance away from Maritim Hotel. With ICE and tram connections, Düsseldorf Airport Terminal station, located in close proximity to the hotel, also offers an excellent connection to Düsseldorf city centre and the Trade Fair. The A44, A52 and A3 motorways are also a short distance away from the airport hotel.



Hilton Düsseldorf

Single room guest room €199.00/night

Double room guest room €219.00/night

Prices inclusive breakfast

The luxury hotel is conveniently located between the city centre and airport, in the district of Golzheim. You can use the fitness centre and sauna free of charge. All of the rooms and suites are furnished in a modern and elegant style and have WiFi access. Enjoy first-rate dining in the Restaurant Max and on the summer terrace, with international cuisine, as well as in the Axis bar and lobby lounge. With 21 meeting and conference rooms, Hilton Düsseldorf is one of the largest conference hotels in Düsseldorf. A large number of parking spaces guarantees convenience on arrival.

Hilton Düsseldorf is conveniently located, both for business travellers and for tourists. Theodor-Heuss-Brücke underground station is just 250 m from the hotel, so you benefit from direct links to Düsseldorf trade fair, the ESPRIT arena and to the city centre and Hauptbahnhof (central station).



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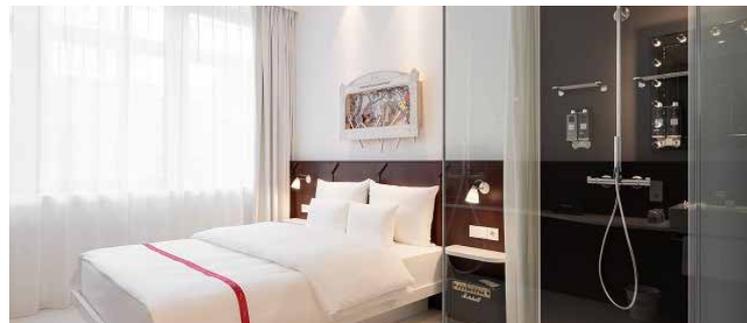
All prices are quoted per double or single room for one overnight stay incl. VAT.

Ruby Leni Hotel Düsseldorf

Single room	€98.00/night
Double room	€118.00/night

Prices inclusive breakfast

Diverse furnishings including original antiques and props tell the story of the theater world in the 50s. Vintage elements are combined with style elements from the 60s and modern design pieces. The luxuriously furnished rooms reflect the hotel's Lean Luxury philosophy: with cherry-wood paneling, real-wood floors, fine fabrics and an atmospheric, lighting concept. Luxurious beds with extra-long pocket spring mattresses and oversized bed linens specially created for Ruby offer deep regenerative sleep. The spacious glass rain shower makes for a refreshing shower experience with aromatherapeutic Ruby Care Amenities and soft, oversized terrycloth towels. All rooms are equipped with a Marshall amp, a 40" HD TV and a tablet-PC which functions as an online concierge, as well as a smartphone including free calls and unlimited mobile data for on the go. The specially curated Düsseldorf City Guide holds personal recommendations on the city's hip bars, cafés, and shopping hotspots.



Inside by Melia Düsseldorf Derendorf

Guestroom A	€159.00/night
Guestroom B	€184.00/night

Prices inclusive breakfast

The 4-star lifestyle hotel is located in the Düsseldorf residential and industrial district of Derendorf. It offers innovative design, 160 modern rooms and suites, and a spa and fitness area. Free WiFi is available at INNSIDE Düsseldorf Derendorf. The renowned restaurant VEN features international specialties, a bar and a terrace. A varied breakfast buffet is served here in the morning. Stylish rooms with air conditioning, king-size beds and modern bathrooms – with a rain shower – provide for an especially high standard of comfort. This designer hotel features 6 conference rooms and underground parking.

The Derendorf district of Düsseldorf is located to the north of the city centre. Its conveniently accessible location between the Königsallee, Düsseldorf Messe (Trade Fair) and the airport offers business travellers and holiday guests the ideal starting point for all destinations. Numerous tram and bus lines stop in direct proximity to the INNSIDE Düsseldorf Derendorf.



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Special hotel offer for ZVO Oberflächentage 2020 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

Melia Düsseldorf am Hofgarten

Guestroom single use	€159.00/night
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Guestroom double use	€184.00/night
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Prices inclusive breakfast

The 4-star superior hotel has a very central location, in direct proximity to the Hofgarten (courtyard garden), the historic Altstadt (Old Town), and the sophisticated Königsallee shopping boulevard. Numerous restaurants and bars are located in the immediate vicinity. In the Meliá Düsseldorf you will enjoy superior comfort, with nothing left to be desired. A wellness area and fitness room are available for use free of charge. The 201 tastefully decorated rooms fulfil all demands and feature free WiFi. You will be culinarily indulged in the Aqua restaurant. With 9 meeting rooms, the Meliá Düsseldorf offers space for conferences and events for up to 250 people.

The Nordstraße underground train station is only a few minutes' walk from Meliá Düsseldorf. There are direct connections to the Düsseldorf Messe (Trade Fair), the Congress Center Düsseldorf (CCD), and to the main train station.



Ibis Düsseldorf City

Single room	€94.00/night
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Double room	€106.00/night
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Prices inclusive breakfast

This modern 2-star superior city hotel is located at the heart of Düsseldorf, just 200 m from the Hauptbahnhof (main station). Here, you can look forward to free WiFi throughout the entire building, a 24 hr Sky Sports bar, breakfast room with a chic interior and chargeable basement garage parking. The ibis Hotel Düsseldorf City offers 148 modern, air-conditioned rooms, with "sweet bed by ibis" sleep comfort, desk, flat-screen TV and each with its own bathroom.

All parts of Düsseldorf, the airport and the Trade Fair Centre are easily accessible, thanks to excellent public transport links from the Hauptbahnhof (central station). Attractions such as the Altstadt (Old Town), Rhine embankment promenade, Burgplatz and shopping, such as Königsallee, are fewer than 3 km from ibis Hotel Düsseldorf City.



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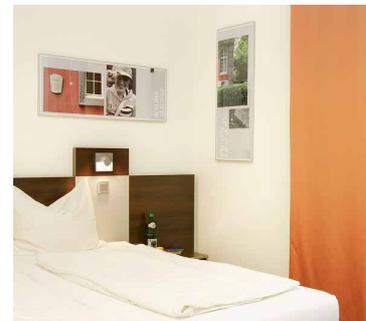
Jugendherberge Düsseldorf

Single room	€69.90/night
Double room	€89.90/night

Prices inclusive breakfast

The youth hostel, which is right next to the Rhine, welcomes guests of all ages, in a centrally located, modern townhouse. In terms of accommodation, it is one of the most modern youth hostels in Europe. All single, double, multiple and family rooms have their own shower, WC and modern furnishings. You can use WiFi free of charge. The youth hostel offers a breakfast buffet, common rooms, bistro, garden terrace, seminar and conference rooms and a basement garage.

Jugendherberge Düsseldorf provides accommodation at fair prices, in a central location in the district of Oberkassel. Luegplatz underground station is just 7 minutes' walk from the hostel. The Altstadt (Old Town), the Rhine embankment promenade, MedienHafen and many of Düsseldorf's sights are easily accessible on foot.



me and all hotel Düsseldorf

Single room	€159.00/night
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Prices inclusive breakfast

This new 4-star boutique hotel is situated in the Japanese quarter in Düsseldorf city centre and offers a laid-back, elegant ambiance. You can use WiFi in your room, hire a bike and use the gym, all free of charge. Rooms with a modern design, box-spring beds, extremely modern technology equipment, free Sky TV channels and bathrooms with rain showers await you here. Breakfast is served in the lobby each morning and food and drink is available there all day. The co-working area and chillout zone captivate with a relaxed atmosphere and urban ambiance. Regular living-room concerts and after-work events are held in the lounge on the 11th floor of me and all hotel Düsseldorf.

Its central location in Düsseldorf's city centre offers easy access to the main points of interest. The Hauptbahnhof (main train station) is a 750 m walk away from me and all hotel Düsseldorf. The famous Königsallee shopping street, Düsseldorf's Altstadt (Old Town) and the Hofgarten (court garden) are each just 10 minutes away by foot. Oststraße, the nearby underground station, is only a few steps away from the hotel.



Terms & Condition for Guest Accommodation and the Arrangement of Accommodation Services

Dear Guests of Stadt Düsseldorf,

As a booking agent, Düsseldorf Tourismus GmbH (hereinafter "DT") arranges accommodation in hotels, with private landlords on hotel ships, and other accommodation providers (hereinafter referred to as "Hosts") in accordance with the latest booking offers. Contractual relationships are created directly between the accommodation provider and the guest. The following Terms & Conditions, in so far as they are effectively incorporated, form the content of the accommodation contract between you and the Host. You are therefore advised to read these Terms & Conditions carefully.

1. Conclusion of the accommodation contract, position of DT

1.1. The following shall apply for all forms of booking:

- The basis of the Host's offer and the guest's booking shall be the description of the accommodation and the supplementary details in the booking information (e.g. description of location, classification legend) where such details are available to the guest at the time of booking.
- In the case of booking by businesses, travel agencies, tour operators, associations, adult education centres, schools, school classes or other groups, the client and thus contractual partner of the Host and party liable for payment shall be the respective organisation unless it has been expressly agreed with the Host that the party making the booking is solely acting as the representative of the group members.
- Where an advance payment has been agreed with individual guests or organisations, non-payment of the agreed advance payment shall not result in the annulment of the contract.
- With the exception of DT itself, agents and booking offices are not authorised by the Host to enter into agreements, to provide information or to give assurances that alter the agreed content of the contract, that exceed the contractually agreed services provided by the Host, or which contradict the description of the accommodation or the services provided by the Host.
- Information in hotel guides or similar directories that were not published by DT or the Host shall not be binding on the Host and his service obligation save where it has been expressly agreed with the guest that such information shall form part of the service provided by the Host.
- Where the content of the booking confirmation differs from the content of the booking, this shall represent a new offer on the part of the Host. The contract shall be formed on the basis of this new offer once the guest indicates his acceptance by express statement, down payment or payment of an outstanding balance, or by availing of the accommodation.

1.2. The following shall apply with regard to bookings made orally, by telephone, in writing, by e-mail or by fax:

- In making the booking, the guest makes a binding offer to enter into an accommodation contract with the Host.
- The contract shall be concluded when the guest receives confirmation of the booking, for which no form is required, so that confirmation in oral form or by telephone shall also be binding on the guest. As a rule, the Host or DT shall also send the guest the booking confirmation in writing. However, in the event that the guest does not receive a corresponding written booking confirmation, a booking made by the guest in oral form or by telephone which is confirmed in oral form or by telephone shall suffice to create a binding contractual obligation on the guest.
- Where the Host provides a special offer at the request of the guest or the client, this shall, at variance with the aforementioned provisions, represent a binding contractual offer by the Host to the guest and/or the client. In such cases the contract shall take effect without any corresponding confirmation on the part of the Host and/or DT being required when the guest and/or the client accepts this offer within the period specified without reservation, alteration or addition by express statement, down payment, payment of an outstanding balance, or by availing of the accommodation.

1.3. The following shall apply to the conclusion of the contract for online bookings:

- The online booking procedure shall be explained to the guest on the corresponding Internet portal. The guest shall be furnished with a correction tool, the use of which shall be explained to him, for correcting his input, and to delete or reset the entire online booking form. The contractual languages available to make the online booking are specified.
- Where the contract wording is stored by the Host or in the online booking system, the guest shall be instructed on this storage and on the possibility of retrieving the contract wording at a later time.
- By clicking on the "book now, payment required" button (on the interface) the guest bindingly offers to enter into the accommodation contract with the Host. The guest will immediately receive an electronic confirmation of his booking.
- The transmission of the contract offer by clicking on "book now, payment required" button does not confer any right on the guest to the conclusion of an accommodation contract in accordance with his booking request. The Host shall decide whether or not to accept the guest's offer of a contract at his own discretion.
- The contract shall be concluded at the time that the booking confirmation from the Host and/or the DT as the former's agent shall be received by the guest.
- Where the booking confirmation is sent instantly after the guest has made the booking by clicking on the "book now, payment required" button, and is visualised on the screen (real-time booking), the accommodation contract shall be concluded with the receipt and visualisation of this booking confirmation by the guest without the necessity of any intermediate notification that his booking request has been received. In this case the client shall be offered the opportunity to save and print the booking confirmation. The binding nature of the accommodation contract shall not, however, be dependent on whether the guest avails of these saving or printing options. As a rule the Host and/or DT shall transmit to the guest a booking confirmation by e-mail, e-mail attachment, post or fax. The receipt or non-receipt of any booking confirmation sent in addition shall equally have no bearing on the binding nature of the accommodation contract.

1.4. DT's position is exclusively that of an intermediary for the accommodation service booked.

1.5. Once the accommodation contract has been concluded, the alteration of bookings or the cancellation of the accommodation contract free of charge shall only be possible in agreement with the Host. Alterations or cancellations may not be made unilaterally by the guest or the clients and shall only be effective with express confirmation on the part of the Host.

2. Cancellation, no-shows, and credit card booking

2.1. a) For standard bookings, the hotel booking shall on principle be held open until 6:00 p.m. local time. In the event of non-arrival by 6:00 p.m. local time, the hotel shall cancel the booking free of charge. Thereafter there shall be no right to accommodation. Where the guest is delayed so that his arrival is only possible after 6:00 p.m. local time, the hotel must be notified directly by the booking party/guest of the delayed arrival and the expected time of arrival.

b) A guaranteed booking can only be made if paid by credit card. In this case the booking will be kept open by the hotel for the entire night. In the event of cancellation or a no-show, the hotel may invoice the accommodation costs in accordance with the calculation shown at 2.3 below, and may charge it to the credit card accordingly.

2.2. In so far as a guaranteed booking is made as set out at 2.1 b) above, in the event of a cancellation or a no-show, the Host shall only be entitled to payment for the agreed accommodation price inclusive of any board. Where the Host has successfully let the accommodation to some other party and has reduced his expenses, this shall be taken into consideration with regard to any claim the Host shall make against the guest.

2.3. In accordance with the legal ruling on recognised percentage rates for the calculation of saved expenses, the guest and/or the client shall pay the following percentages to the accommodation provider, in each case based on the total price of the accommodation services (inclusive of all incidental costs), but net of any public levies such as tourist tax or visitor tax:
For holiday apartments/accommodation without board: 90%
For accommodation/breakfast: 80%
For half-board: 70%
For full-board: 60%

2.4. The guest and/or client expressly retains the right to provide to the Host that the expenses which the latter has saved are higher than the deductions mentioned above and/or that the Host has been able to offer the accommodation services to some other party. In the event that such proof is furnished, the guest and/or client shall only be required to pay a correspondingly lower amount.

2.5. It is urgently recommended that a travel cancellation insurance policy be concluded.

2.6. Cancellations may only be made as follows: Cancellations must be sent directly to DT on working days (except Saturdays) between the hours of 8:00 a.m. and 4:30 p.m., and Fridays between 8:00 a.m. and 3:00 p.m. Outside these hours, cancellations must be sent directly to the Host.

3. Rates, services

3.1. The rates stated in the brochure are final rates and include all incidental costs unless otherwise stated. They apply per room.

3.2. The services which the Host is required to provide are solely those specified in the booking confirmation in conjunction with the valid brochure, as well as any additional services which may have been agreed with the guest/client. It is expressly recommended that the guest/client obtain details of any additional agreements in writing.

4. Payment

4.1. The entire price of the stay, inclusive of all incidental costs, shall be due and payable on the day of departure unless otherwise agreed. The Host and/or DT as the former's representative may demand a down payment for the accommodation or advance payment in full where this has been agreed accordingly with the guest/client.

4.2. Where the guest or client is in arrears with the agreed down payments, the Host and/or DT as the representative of the former may, after sending a reminder and allowing a suitable period of grace, withdraw from the contract and charge the costs as specified at 3.2 above to the guest/client.

4.3. In so far as the credit card data of the guest/client are collected by DT, the sum in question shall not be debited by DT. The latter shall pass on the data to the Host. For bookings as specified at 2.3 b) above, in the event of cancellation of the accommodation contract or failure to make full payment in accordance with the Host's due demands, the latter shall be entitled to charge the outstanding amounts to the guest's/client's credit card.

5. Limitation of liability

5.1. The Host's liability arising under Section 536a of the Federal Civil Code (BGB) out of the accommodation contract for losses that do not result in injury to life, limb or health is

excluded where such losses were not incurred as a result of malicious intent or gross negligence on the part of the Host or one of his legal representatives or vicarious agents.

5.2. This shall not affect the Host's liability for items brought in by the guest as set out in Section 701 et seq. of the Federal Civil Code (BGB).

5.3. The Host shall not be liable for any interruption to services that were merely arranged for the guest/client during his stay and are recognisably third-party services (e.g. sport events, theatre shows, exhibitions, etc.). The same shall apply to third-party services the provision of which was arranged at the time that the accommodation was booked, provided that these were expressly identified as third-party services in the description and/or the booking confirmation.

6. Complaints (deficient performance of Host services)

6.1. Should complaints arise, the guest shall be obligated to notify the Host without delay and to demand a remedy. Where DT is contacted in this connection, it will also endeavour to remedy any such complaints. It is not, however, obliged to do so and even if the guest makes a complaint to DT, this shall not relieve him of the obligation to notify the Host directly of his complaint.

6.2. Where the guest culpably fails to provide such notification, any claims the guest may have against the Host shall be wholly or partly invalidated.

7. Statute of limitations

7.1. Contractual claims of the guest/client against the Host arising out of the accommodation contract and/or against DT arising out of the mediation contract relating to injury to life, limb or health, inclusive of contractual claims for compensation incurred through negligent breach of obligations or the malicious or negligent breach of obligations on the part of their legal representatives or vicarious agents, shall be subject to a statute of limitations of three years. This shall also apply to claims for compensation of other losses incurred through the malicious or grossly negligent breach of obligations by the Host and/or DT or the malicious or grossly negligent breach of obligations of their legal representatives or vicarious agents.

7.2. All other contractual claims shall be subject to a statute of limitations of one year. Where the last day of the period falls on a Sunday, on a local state-recognised holiday, or on a Saturday, the final day of the period shall be the following working day.

7.3. The statute of limitations as set out in the foregoing provisions shall commence at the end of the year in which the claim was incurred and the guest/client becomes cognisant of or must have without gross negligence become cognisant of circumstances indicating the culpability of the Host and/or DT.

7.4. Where negotiations on any claims asserted or on the circumstances on which the claim is based are ongoing between the guest and the Host and/or DT, the statute of limitations shall be suspended until such time as the guest or the Host and/or DT shall reject the continuation of the negotiations. The aforementioned statute of limitations of one year shall enter into effect at the earliest 3 months after the end of the suspension.

8. Choice of law and place of jurisdiction

8.1. The guest may only take legal action against the Host and DT in the place where they have their registered office.

8.2. The entire legal and contractual relationship between DT and guests who are not generally domiciled in or have their registered office in Germany shall be exclusively governed by German law.

8.3. With regard to legal action by the Host and/or DT against the guest, the domicile of the guest shall apply save where the legal action is directed against registered traders, a legal entity under public or private law, or individuals whose domicile or usual residence is unknown at the time that the action is brought. In such cases the place of jurisdiction shall be where the registered office of the Host and/or DT is located.

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Intermediary:

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