

Hotel Special

Tonmeistertagung 2020 07–10.10.2020

You can complete this form online, print and sign it and return it to us by e-mail at business@duesseldorf-tourismus.de or by fax on +49 211 17 202-32 21.

tmt31
TONMEISTERTAGUNG 2020

- Please complete and sign the adjacent form.
- With your signature you confirm that you have read and accepted conditions for hotel- and private accommodation, respectively the conditions for intermediation of other services (e.g. flights and train tickets).
- Düsseldorf Tourismus GmbH only acts as intermediary. The accommodation contract is concluded between you and the hotel.
- Changes in reservation or cancellation of hotel accommodation must be done in writing and a fee of up to 90% of the invoiced amount may be charged. A reservation is only possible with a guarantee by credit card.
- We will send you the confirmation of booking.

Name _____ First name _____
Company _____
Street _____ No. _____
Postal code _____ City _____
Country _____
Phone _____ Fax _____
E-mail _____

Payment/guarantee

VISA MasterCard Amex

Credit card number _____ Card valid until _____
Card holder _____ Check digit _____
Date _____ Signature _____

Hotel

Single room

Name of hotel _____ Number _____ Arrival date _____ Departure date _____

Double room

Number _____ Arrival date _____ Departure date _____

Travellers

1. Name, first name _____ 2. Name, first name _____
3. Name, first name _____ 4. Name, first name _____

Hotel Special Tonmeistertagung 2020 07–10.10.2020

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Special hotel offer for Tonmeistertagung 2020 guests

All prices are quoted per double or single room for one overnight stay incl. VAT.

Auszeit Hotel

Standard single room	€195.00/night
Prices inclusive breakfast	

This charming city hotel has a stylish, modern design and offers a sauna, fitness centre, hotel bar and parking. All rooms have free WiFi, LCD 32" TV, minibar and kettle. Comfort category rooms also have a Nespresso coffee machine. You can enjoy the excellent (buffet) breakfast in the breakfast room or on the attractive garden terrace.

This non-smoking hotel is centrally located in Bilk, the government and media quarter. Volksgarten Düsseldorf is just a few metres away. Düsseldorf's Altstadt (Old Town), main shopping street Königsallee, MedienHafen and Landtag (state parliament) are just a few minutes by car or public transport from Auszeit Hotel. Volksgarten S-Bahn station is around 500 m from Auszeit Hotel. There is a tram stop in front of the hotel.



Burns Art + Culture

Business Executive single room	€179.00/night
Breakfast: €15.00/day	

We offer you the new living rooms in the capitol of NRW. The BURNS Art & Culture is placed in the art district of Düsseldorf since September 2006. In a quite and central place, close to the main station and only a few meters away from the city center and the "Kö", this privately managed 4 star house offers a brand new dimension of living and feeling comfortable. In stylish and personally affected art-ambiance far away from stiff design architecture, hotel trouble and homelessness, business people as well as Manager and workaholics can take their time to relax, gain energy or work professionally in this extraordinary artful hotel-suites. These comfortable arranged living-rooms are the new individual business solutions for long stays with a personal-feeling in the heart of the capitol of NRW.

33 exclusive and differently concepted hotel-suites with modern and african art and affectionated lifestyle-sets, which turn these suites into your own 4 walls with a big plus of service and high tec.



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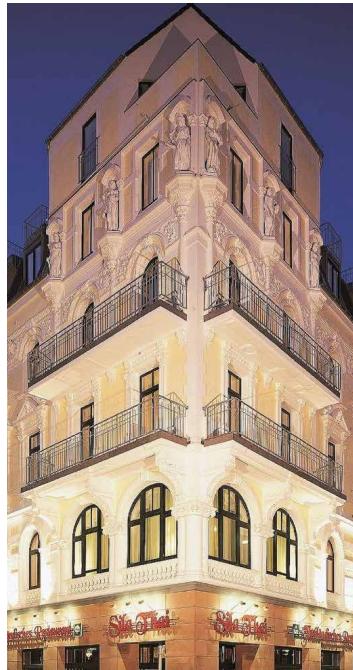
Special hotel offer for Tonmeistertagung 2020 guests

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Burns Art Hotel

Deluxe double room for single use	€169.00/night
Junior Suite for single use	€179.00/night
Breakfast: €15.00/day	

BURNS, a house from the turn of the century, with a charming stucco facade, a history of hosting, 35 spacious rooms, 26 beautifully decorated luxury apartments and a hotel concept of the special kind. BURNS links art, clear modern design on the inside and historical structural substance into an ambience that promises more than simply contemporary hotel culture. All rooms have an interior of cool stone and exclusive furnishing associated with the latest technical communications. Contemporary original art from the fields of sculpture, painting, photography and informal art also contribute to relaxation. The guests in BURNS will also have a special culinary experience. The generous breakfast is served in the historical vaulted cellar and the >>Sila Thai<< restaurant, offering the best Thai specialities, is located on the ground floor. The BURNS is characterised by personal service and offers its guests a home. Let yourself be spoiled.

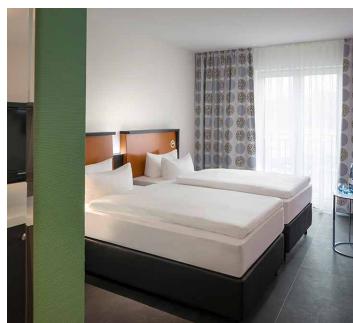


Dorint Kongresshotel Düsseldorf/Neuss

Standard room for single use	€109.00/night
Standard room for double use	€118.00/night
Prices inclusive breakfast	

This 4-star hotel is situated directly at the idyllic Neuss Rose Garden and is just a 10-minute walk from the historic city centre. The 209 rooms are furnished in a modern and stylish manner, offer high living comfort and free WiFi access. You can relax and unwind in the sauna and steam room. A fitness room and bicycles are available for use free of charge. A purveyance of excellent culinary delights will be available to you in the restaurant LeBistro99 and the lobby bar Portus, as well as in the hotel's own beer garden "Mühlenwirtschaft am Rosengarten" in the summer months. With 18 meeting rooms and the adjacent Neuss town hall, the Dorint Kongresshotel Düsseldorf/Neuss offers excellent options for a wide variety of events. Parking is available in the underground car park available for an additional fee.

The Stadthalle tram stop is only a few metres away from the hotel. Here there are direct connections to the Neuss main train station (approximately 5 minutes) and to the Düsseldorf main train station (about 20 minutes). The Dorint Kongresshotel Düsseldorf/Neuss is located 8 km from Düsseldorf.



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Essensio Hotel Düsseldorf

Standard single room	€99.00/night
Superior single room	€109.00/night
Suite for single use	€109.00/night
Breakfast: €6.50/day	

Experience first-class comfort in the style of Feng Shui. Find yourself and be in your element. Wood, fire, metal, earth and water - these elemental powers surround you in the form of parquet floors, fireplaces, saunas and handmade beds. In addition a lot of views and nature. Allow yourself space to breathe and relax.

Come to the Hotel Essensio in Erkrath. Only 3 S-Bahn-stations away from the main station Düsseldorf, you reach your Hideaway.

Free of charge for you: The use of our wellness area with four saunas, W-Lan, coffee machine, minibar and parking directly in front of the door.



Hotel am Spichernplatz

Standard single room	€99.00/night
Standard PLUS single room	€109.00/night
Comfort single room	€109.00/night
Standard double room for single use	€109.00/night
Breakfast: €8.90/day	

Minimum stay: 5 nights (arrival 05.10.2020) | 4 nights (arrival 06.10.2020)

The cozy 3-star hotel „Am Spichernplatz“ in Düsseldorf provides 72 bright and modernly furnished rooms as well as 3 comfortably equipped apartments and a maisonette with balcony. All rooms offer shower, WC, hairdryer, make up-mirror, TV, telephone, minibar and free Wi-Fi Internet access.



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Hotel am Wehrhahn

Standard single room

€98.00/night

Prices inclusive breakfast

Our rooms are furnished in a modern style and all have a shower, hair dryer, cosmetics mirror and WC. Additionally each room has cable TV, direct dial telephone with data installation and 54Mbit Wireless Internet Connection (free of charge). Our hotel is situated in Duesseldorf City Centre close to the well known "Kö" shopping street and also the "Altstadt" (Old Town – also known as the "longest bar in the world") There is a direct connection to the exhibition center (Subway station 5 minutes from the hotel) and airport, by car or public transportation ca. 10 - 12 min. If you are arriving by car, there is an underground parking place next to the hotel. Only 6,00 Euro per day / night. 24 hours (Do not need pre-reservation.)



Hotel Arosa

Single room

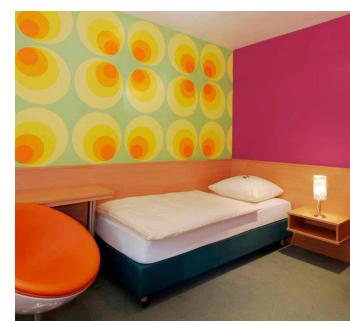
€96.00/night

Double room for single use

€129.00/night

Prices inclusive breakfast

Hotel Arosa is a small, cosy and individual *** hotel. Located in the quiet, safe and beautiful art nouveau quarter Oberkassel - on the sunny side of Duesseldorf. 32 cosy, modern and colourful rooms are waiting for your visit. Reception available for 24 hours. There is the option of an elevator to take you to four different floors.



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Hotel Cascade

05–08.10.2020

Single room	€265.00/night
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08–11.10.2020

Single room	€92.00/night
	Breakfast: €8.90/day

A cosy atmosphere and warm hospitality await you in the 29-room, 3-star superior city hotel. Hotel Cascade offers free WiFi in the rooms, a breakfast restaurant, a lobby bar and chargeable basement garage parking. You can relax on a terrace with seating.

Hotel Cascade is located in the district of Pempelfort, approx. 2 km north of Düsseldorf's Altstadt (Old Town). The Victoriaplatz/Klever Straße underground station is just a few minutes on foot from the hotel, and provides direct links to the city centre and Düsseldorf trade fair. You are just 5 km away from Flughafen Düsseldorf/Düsseldorf Airport.



Hotel Düsseldorf City by Tulip Inn

Single room	€120.00/night
Double room for single use	€130.00/night

Prices inclusive breakfast

This cosy 4-star hotel is located in Düsseldorf city centre, in walking distance of the exclusive Königsallee and the Altstadt (Old Town). You have free use of the fitness centre, sauna and WiFi throughout the entire hotel. The 52 bright, attractively furnished rooms satisfy every requirement. They are equipped with desk, cable TV, tea and coffee-making facilities and minibar. The hotel has a breakfast room, a hotel bar and a basement garage with paid parking.

Hotel Düsseldorf City by Tulip Inn enjoys a very central location at the heart of Düsseldorf. The Hofgarten, opera house and Schauspielhaus (theatre) can be reached on foot. No trip would be complete without a visit to the Altstadt (Old Town), with famous landmarks such as the Burgplatz and Alter Schlossturm, as well as a walk on the Rhine promenade. The hotel is a 10 minute walk from the Hauptbahnhof (central station). Pempelforter Straße bus and tram stop is just a few metres away from Hotel Düsseldorf City by Tulip Inn.



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Ibis Düsseldorf City

Single room	€117.00/night
Prices inclusive breakfast	

This modern 2-star superior city hotel is located at the heart of Düsseldorf, just 200 m from the Hauptbahnhof (main station). Here, you can look forward to free WiFi throughout the entire building, a 24 hr Sky Sports bar, breakfast room with a chic interior and chargeable basement garage parking. The ibis Hotel Düsseldorf City offers 148 modern, air-conditioned rooms, with "sweet bed by ibis" sleep comfort, desk, flat-screen TV and each with its own bathroom.

All parts of Düsseldorf, the airport and the Trade Fair Centre are easily accessible, thanks to excellent public transport links from the Hauptbahnhof (central station). Attractions such as the Altstadt (Old Town), Rhine embankment promenade, Burgplatz and shopping, such as Königsallee, are fewer than 3 km from ibis Hotel Düsseldorf City.



Ibis Düsseldorf Hauptbahnhof

Single room	€117.00/night
Prices inclusive breakfast	

The 2-star superior hotel is situated right next to Düsseldorf Hauptbahnhof (central station). All 166 air-conditioned rooms are peacefully located around the green inner courtyard. You can enjoy free WiFi throughout the entire hotel. The ensuite rooms are equipped with flat-screen TV, desk and "sweet bed by ibis" sleep comfort. When it comes to food and drink, ibis Hotel Düsseldorf Hauptbahnhof offers a breakfast buffet, as well as a 24-hour Sky Sports bar.

A short distance for arrivals or departures by train and outstanding local public transport links are guaranteed. The sights of the metropolis on the Rhine are just a short distance from ibis Hotel Düsseldorf Hauptbahnhof. The Königsallee luxury boulevard is around a 15-minute walk away. Explore the adjoining Altstadt (Old Town) and visit the Rhine embankment promenade!



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Living Hotel Düsseldorf

05.–06.10.2020

Business single room	€149.00/night
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06.–08.10.2020

Business single room	€189.00/night
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08.–09.10.2020

Business single room	€119.00/night
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09.–11.10.2020

Business single room	€89.00/night
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Breakfast: €12.00/day

Minimum stay: 2 nights (06.10. + 07.10.)

You can look forward to modern apartments and rooms, a large fitness studio, restaurant and bar at this centrally located 4-star hotel, just a stone's throw away from St. Peters Kirche (St. Peter's Church). All rooms and apartments offer free WiFi, flat-screen TV, laptop safe and docking station for iPods and iPhones, as well as a comfortable living and working area. 2 bottles of mineral water and beer are provided free of charge in the air-conditioned rooms every day. The serviced apartments have a fully equipped kitchenette. The breakfast buffet gives you a boost in the morning. Parking in the basement garage is available in return for payment.



Mercure Düsseldorf City Center

05.10.2020

Business single room	€199.00/night
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06.10.2020

Business single room	€249.00/night
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07.10.2020

Business single room	€249.00/night
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08.10.2020

Business single room	€159.00/night
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09.10.2020

Business single room	€99.00/night
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10.10.2020

Business single room	€119.00/night
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Prices inclusive breakfast

Minimum stay: 3 nights (05.10. + 06.10. + 07.10.)

The 4-star Mercure Hotel Düsseldorf City Center is just 300 m away from the Hauptbahnhof (main train station) and 700 m away from the famous Königsallee. All rooms are equipped with air conditioning, flat-screen TVs, a large desk, coffee and tea-making facilities, shower or bath, safe, soundproof windows and telephone, as well as high-speed internet and WiFi connection. A large breakfast buffet is provided each morning for your physical well-being. The restaurant serves up regional and international dishes. While away the evening in the L'Apero hotel bar or in the Quatre Saison restaurant.



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Mercure Hotel Düsseldorf Ratingen

Single room	€165.00/night
	Prices inclusive breakfast

The 3-star hotel in Ratingen is 19 km from Düsseldorf Hauptbahnhof (central station) and 12 km from the airport. Use of WiFi in the rooms and parking is free. The hotel offers 118 pleasantly furnished rooms. You have free use of the fitness studio right next to Mercure Hotel Düsseldorf Ratingen. The modern Junker restaurant with terrace and bar serves up regional classics and international delicacies. 7 conference rooms and the latest conference technology are available for events.

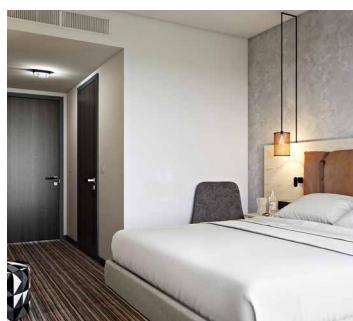
Mercure Hotel Düsseldorf Ratingen offers good links to the motorways A3 and A52. Public transport links are provided by the An der Pönt bus stop, 100 m from the hotel.



Moxy Düsseldorf Süd

Single room €199.00/night
Prices inclusive breakfast

BURNS, a house from the turn of the century, with a charming stucco facade, a history of hosting, 35 spacious rooms, 26 beautifully decorated luxury apartments and a hotel concept of the special kind. BURNS links art, clear modern design on the inside and historical structural substance into an ambience that promises more than simply contemporary hotel culture. All rooms have an interior of cool stone and exclusive furnishing associated with the latest technical communications. Contemporary original art from the fields of sculpture, painting, photography and informal art also contribute to relaxation. The guests in BURNS will also have a special culinary experience. The generous breakfast is served in the historical vaulted cellar and the >>Sila Thai<< restaurant, offering the best Thai specialities, is located on the ground floor. The BURNS is characterised by personal service and offers its guests a home. Let yourself be spoiled.



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Rheinhotel Vier Jahreszeiten in Meerbusch

Classic single room	€197.00/night
Classic double room for single use	€237.00/night

Prices inclusive breakfast

Since 1996 our Ringhotel Rheinhotel Vier Jahreszeiten welcomes its private and business guests with hospitality in an idyllic atmosphere. The 4 star hotel is close to the river Rhine and vis à vis from the fairground and airport Düsseldorf which are easy to reach by the A44 or with the ferry between Meerbusch and Kaiserswerth. The Ringhotel Rheinhotel Vier Jahreszeiten is located in a natural reserve and in the 72 rooms partly equipped with air condition and balcony with view over the Rhine and sauna you can enjoy your stay for a time. Jogging and bicycle tours start directly from the hotel. We offer excellent business facilities with 6 multifunctional conference rooms with daylight, air condition and W-LAN: For your culinary wishes we offer international and regional specialties in our restaurant "Bellevue" and "Orangerie". In the evening the "Langster Bar" becomes the main point of the hotel.

Whether if you are on a business or private trip, have a festivity or only want to relax – The Rheinhotel Vier Jahreszeiten surrounds private and business guests with exclusiveness, far away from the trouble but also near enough by the capitol city Düsseldorf.



Radisson Blu Scandinavia Hotel

05.10.2020

Business single room	€200.00/night
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06.10.2020

Business single room	€250.00/night
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07.10.2020

Business single room	€250.00/night
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08.10.2020

Business single room	€109.00/night
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09.10.2020

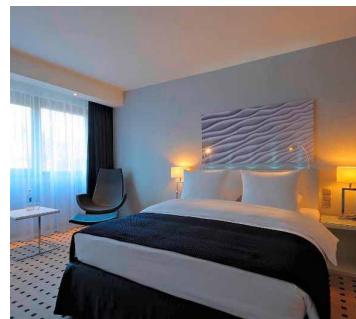
Business single room	€109.00/night
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10.10.2020

Business single room	€109.00/night
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Prices inclusive breakfast

Treat yourself to some downtime in this first-class hotel near the Altstadt (Old Town) and Düsseldorf trade fair. You can relax free of charge in the wellness area with pool, sauna and fitness centre. Spend a relaxing night in one of the 314 rooms with modern design. Free WiFi, a modern interior and every possible comfort await you here. Selected dishes of the regional and international cuisine are served in the gourmet restaurant. The bar with lounge and inglenook is wonderfully relaxing. Radisson Blu Scandinavia Hotel has 15 conference rooms and car park with attendant.



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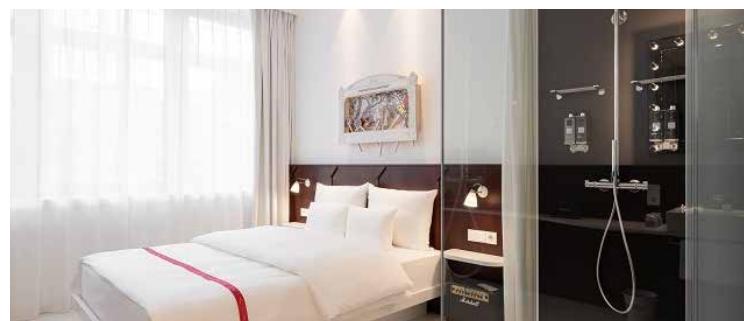
Ruby Leni Hotel Düsseldorf

Double room for single use €298.00/night

Double room €318.00/night

Prices inclusive breakfast

Diverse furnishings including original antiques and props tell the story of the theater world in the 50s. Vintage elements are combined with style elements from the 60s and modern design pieces. The luxuriously furnished rooms reflect the hotel's Lean Luxury philosophy: with cherry-wood paneling, real-wood floors, fine fabrics and an atmospheric, lighting concept. Luxurious beds with extra-long pocket spring mattresses and oversized bed linens specially created for Ruby offer deep regenerative sleep. The spacious glass rain shower makes for a refreshing shower experience with aromatherapeutic Ruby Care Amenities and soft, oversized terrycloth towels. All rooms are equipped with a Marshall amp, a 40" HD TV and a tablet-PC which functions as an online concierge, as well as a smartphone including free calls and unlimited mobile data for on the go. The specially curated Düsseldorf City Guide holds personal recommendations on the city's hip bars, cafés, and shopping hotspots.



Waldhotel Heiligenhaus

Comfort single room €166.00/night

Prices inclusive breakfast

In this 4-star hotel you will stay in an elegant setting just one kilometre away from downtown Heiligenhaus. Düsseldorf can be reached within about a 30-minute drive. Free WiFi is available in the hotel's cosy rooms, and there is free parking; a wellness area with sauna and steam bath, fitness area and tennis courts are just a few of the many amenities that this hotel has to offer. Superb dining and relaxing in the Park-Restaurant, the conservatory, the regal botanical garden with beer garden, and also the pavilion. The hotel has a conference centre with 10 meeting rooms.

The Waldhotel Heiligenhaus is peacefully and idyllically situated in the town of Heiligenhaus, between the cities of Düsseldorf, Essen and Wuppertal. The hotel is located right next to a forest, which is appealing for long walks.



Terms & Condition for Guest Accommodation and the Arrangement of Accommodation Services

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Dear Guests of Stadt Düsseldorf,

As a booking agent, Düsseldorf Tourismus GmbH (hereinafter "DT") arranges accommodation in hotels, with private landlords on hotel ships, and other accommodation providers (hereinafter referred to as "Hosts") in accordance with the latest booking offers. Contractual relationships are created directly between the accommodation provider and the guest. The following Terms & Conditions, in so far as they are effectively incorporated, form the content of the accommodation contract between you and the Host. You are therefore advised to read these Terms & Conditions carefully.

1. Conclusion of the accommodation contract, position of DT

1.1. The following shall apply for all forms of booking:

- a) The basis of the Host's offer and the guest's booking shall be the description of the accommodation and the supplementary details in the booking information (e.g. description of location, classification legend) where such details are available to the guest at the time of booking.
- b) In the case of booking by businesses, travel agencies, tour operators, associations, adult education centres, schools, school classes or other groups, the client and thus contractual partner of the Host and party liable for payment shall be the respective organisation unless it has been expressly agreed with the Host that the party making the booking is solely acting as the representative of the group members.
- c) Where an advance payment has been agreed with individual guests or organisations, non-payment of the agreed advance payment shall not result in the annulment of the contract.
- d) With the exception of DT itself, agents and booking offices are not authorised by the Host to enter into agreements, to provide information or to give assurances that alter the agreed content of the contract, that exceed the contractually agreed services provided by the Host, or which contradict the description of the accommodation or the services provided by the Host.
- e) Information in hotel guides or similar directories that were not published by DT or the Host shall not be binding on the Host and his service obligation save where it has been expressly agreed with the guest that such information shall form part of the service provided by the Host.
- f) Where the content of the booking confirmation differs from the content of the booking, this shall represent a new offer on the part of the Host. The contract shall be formed on the basis of this new offer once the guest indicates his acceptance by express statement, down payment or payment of an outstanding balance, or by availing of the accommodation.

1.2. The following shall apply with regard to bookings made orally, by telephone, in writing, by e-mail or by fax:

- a) In making the booking, the guest makes a binding offer to enter into an accommodation contract with the Host.
- b) The contract shall be concluded when the guest receives confirmation of the booking, for which no form is required, so that confirmation in oral form or by telephone shall also be binding on the guest. As a rule, the Host or DT shall also send the guest the booking confirmation in writing. However, in the event that the guest does not receive a corresponding written booking confirmation, a booking made by the guest in oral form or by telephone which is confirmed in oral form or by telephone shall suffice to create a binding contractual obligation on the guest.
- c) Where the Host provides a special offer at the request of the guest or the client, this shall, at variance with the aforementioned provisions, represent a binding contractual offer by the Host to the guest and/or the client. In such cases the contract shall take effect without any corresponding confirmation on the part of the Host and/or DT being required when the guest and/or the client accepts this offer within the period specified without reservation, alteration or addition by express statement, down payment, payment of an outstanding balance, or by availing of the accommodation.

1.3. The following shall apply to the conclusion of the contract for online bookings:

- a) The online booking procedure shall be explained to the guest on the corresponding Internet portal. The guest shall be furnished with a correction tool, the use of which shall be explained to him, for correcting his input, and to delete or reset the entire online booking form. The contractual languages available to make the online booking are specified.
- b) Where the contract wording is stored by the Host or in the online booking system, the guest shall be instructed on this storage and on the possibility of retrieving the contract wording at a later time.
- c) By clicking on the "book now, payment required" button (on the interface) the guest bindingly offers to enter into the accommodation contract with the Host. The guest will immediately receive an electronic confirmation of his booking.
- d) The transmission of the contract offer by clicking on "book now, payment required" button does not confer any right on the guest to the conclusion of an accommodation contract in accordance with his booking request. The Host shall decide whether or not to accept the guest's offer of a contract at his own discretion.
- e) The contract shall be concluded at the time that the booking confirmation from the Host and/or the DT as the former's agent shall be received by the guest.
- f) Where the booking confirmation is sent instantly after the guest has made the booking by clicking on the "book now, payment required" button, and is visualised on the screen (real-time booking), the accommodation contract shall be concluded with the receipt and visualisation of this booking confirmation by the guest without the necessity of any intermediate notification that his booking request has been received. In this case the client shall be offered the opportunity to save and print the booking confirmation. The binding nature of the accommodation contract shall not, however, be dependent on whether the guest avails of these saving or printing options. As a rule the Host and/or DT shall transmit to the guest a booking confirmation by e-mail, e-mail attachment, post or fax. The receipt or non-receipt of any booking confirmation sent in addition shall equally have no bearing on the binding nature of the accommodation contract.

1.4. DT's position is exclusively that of an intermediary for the accommodation service booked.

1.5. Once the accommodation contract has been concluded, the alteration of bookings or the cancellation of the accommodation contract free of charge shall only be possible in agreement with the Host. Alterations or cancellations may not be made unilaterally by the guest or the clients and shall only be effective with express confirmation on the part of the Host.

2. Cancellation, no-shows, and credit card booking

2.1. a) For standard bookings, the hotel booking shall on principle be held open until 6:00 p.m. local time. In the event of non-arrival by 6:00 p.m. local time, the hotel shall cancel the booking free of charge. Thereafter there shall be no right to accommodation. Where the guest is delayed so that his arrival is only possible after 6:00 p.m. local time, the hotel must be notified directly by the booking party/guest of the delayed arrival and the expected time of arrival.

b) A guaranteed booking can only be made if paid by credit card. In this case the booking will be kept open by the hotel for the entire night. In the event of cancellation or a no-show, the hotel may invoice the accommodation costs in accordance with the calculation shown at 2.3 below, and may charge it to the credit card accordingly.

2.2. In so far as a guaranteed booking is made as set out at 2.1 b) above, in the event of a cancellation or a no-show, the Host shall only be entitled to payment for the agreed accommodation price inclusive of any board. Where the Host has successfully let the accommodation to some other party and has reduced his expenses, this shall be taken into consideration with regard to any claim the Host shall make against the guest.

2.3. In accordance with the legal ruling on recognised percentage rates for the calculation of saved expenses, the guest and/or the client shall pay the following percentages to the accommodation provider, in each case based on the total price of the accommodation services (inclusive of all incidental costs), but net of any public levies such as tourist tax or visitor tax:

For holiday apartments/accommodation without board: 90%

For accommodation/breakfast: 80%

For half-board: 70%

For full-board: 60%

2.4. The guest and/or client expressly retains the right to prove to the Host that the expenses which the latter has saved are higher than the deductions mentioned above and/or that the Host has been able to offer the accommodation services to some other party. In the event that such proof is furnished, the guest and/or client shall only be required to pay a correspondingly lower amount.

2.5. It is urgently recommended that a travel cancellation insurance policy be concluded.

2.6. Cancellations may only be made as follows: Cancellations must be sent directly to DT on working days (except Saturdays) between the hours of 8:00 a.m. and 4:30 p.m., and Fridays between 8:00 a.m. and 3:00 p.m. Outside these hours, cancellations must be sent directly to the Host.

3. Rates, services

3.1. The rates stated in the brochure are final rates and include all incidental costs unless otherwise stated. They apply per room.

3.2. The services which the Host is required to provide are solely those specified in the booking confirmation in conjunction with the valid brochure, as well as any additional services which may have been agreed with the guest/client. It is expressly recommended that the guest/client obtain details of any additional agreements in writing.

4. Payment

4.1. The entire price of the stay, inclusive of all incidental costs, shall be due and payable on the day of departure unless otherwise agreed. The Host and/or DT as the former's representative may demand a down payment for the accommodation or advance payment in full where this has been agreed accordingly with the guest/client.

4.2. Where the guest or client is in arrears with the agreed down payments, the Host and/or DT as the representative of the former may, after sending a reminder and allowing a suitable period of grace, withdraw from the contract and charge the costs as specified at 3.2 above to the guest/client.

4.3. In so far as the credit card data of the guest/client are collected by DT, the sum in question shall not be debited by DT. The latter shall pass on the data to the Host. For bookings as specified at 2.3 b) above, in the event of cancellation of the accommodation contract or failure to make full payment in accordance with the Host's due demands, the latter shall be entitled to charge the outstanding amounts to the guest's/client's credit card.

5. Limitation of liability

5.1. The Host's liability arising under Section 536a of the Federal Civil Code (BGB) out of the accommodation contract for losses that do not result in injury to life, limb or health is

excluded where such losses were not incurred as a result of malicious intent or gross negligence on the part of the Host or one of his legal representatives or vicarious agents.

5.2. This shall not affect the Host's liability for items brought in by the guest as set out in Section 701 et seq. of the Federal Civil Code (BGB).

5.3. The Host shall not be liable for any interruption to services that were merely arranged for the guest/client during his stay and are recognisably third-party services (e.g. sport events, theatre shows, exhibitions, etc.). The same shall apply to third-party services the provision of which was arranged at the time that the accommodation was booked, provided that these were expressly identified as third-party services in the description and/or the booking confirmation.

6. Complaints (deficient performance of Host services)

6.1. Should complaints arise, the guest shall be obligated to notify the Host without delay and to demand a remedy. Where DT is contacted in this connection, it will also endeavour to remedy any such complaints. It is not, however, obliged to do so and even if the guest makes a complaint to DT, this shall relieve him of the obligation to notify the Host directly of his complaint.

6.2. Where the guest culpably fails to provide such notification, any claims the guest may have against the Host shall be wholly or partly invalidated.

7. Statute of limitations

7.1. Contractual claims of the guest/client against the Host arising out of the accommodation contract and/or against DT arising out of the mediation contract relating to injury to life, limb or health, inclusive of contractual claims for compensation incurred through negligent breach of obligations or the malicious or negligent breach of obligations on the part of their legal representatives or vicarious agents, shall be subject to a statute of limitations of three years. This shall also apply to claims for compensation of other losses incurred through the malicious or grossly negligent breach of obligations by the Host and/or DT or the malicious or grossly negligent breach of obligations of their legal representatives or vicarious agents.

7.2. All other contractual claims shall be subject to a statute of limitations of one year. Where the last day of the period falls on a Sunday, on a local state-recognised holiday, or on a Saturday, the final day of the period shall be the following working day.

7.3. The statute of limitations as set out in the foregoing provisions shall commence at the end of the year in which the claim was incurred and the guest/client becomes cognisant of or must have without gross negligence become cognisant of circumstances indicating the culpability of the Host and/or DT.

7.4. Where negotiations on any claims asserted or on the circumstances on which the claim is based are ongoing between the guest and the Host and/or DT, the statute of limitations shall be suspended until such time as the guest or the Host and/or DT shall reject the continuation of the negotiations. The aforementioned statute of limitations of one year shall enter into effect at the earliest 3 months after the end of the suspension.

8. Choice of law and place of jurisdiction

8.1. The guest may only take legal action against the Host and DT in the place where they have their registered office.

8.2. The entire legal and contractual relationship between DT and guests who are not generally domiciled in or have their registered office in Germany shall be exclusively governed by German law.

8.3. With regard to legal action by the Host and/or DT against the guest, the domicile of the guest shall apply save where the legal action is directed against registered traders, a legal entity under public or private law, or individuals whose domicile or usual residence is unknown at the time that the action is brought. In such cases the place of jurisdiction shall be there where the registered office of the Host and/or DT is located.

**Intermediary:
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